Serial Number
Write it down now! Seriously. It’s important if your bike is stolen or for questions about your frame. The number is stamped into the bottom of the bottom bracket shell.

Limited Warranty
This All-City® product is warranted against defects in materials and workmanship for three years from the date of retail purchase of the product, subject to the limitations detailed below. Save your dated receipt for proof of purchase.

This warranty does NOT cover the following:

• Damage due to improper assembly or follow-up maintenance or lack of skill, competence or experience of the user or assembler
• Products that have been modified, neglected, used in competition or for commercial purposes, misused or abused, involved in accidents or anything other than normal use
• Installation of components, parts or accessories not originally intended for or compatible with bicycle as sold
• Damage or deterioration to the paint, surface finish, aesthetics or appearance of the product
• Normal wear and tear
• Labor required to remove and/or refit and re-adjust the product within the bicycle assembly

This limited warranty is expressly limited to the repair or replacement of a defective product, at the option of All-City Cycles, and is the sole remedy of the warranty. This limited warranty applies only to the original purchaser of the All-City product and is not transferrable. This warranty applies only to products purchased through an authorized dealer or distributor. In no event shall All-City Cycles be liable for any loss, inconvenience or damage, whether direct, incidental, consequential, or otherwise resulting from breach of any express or implied warranty or condition, of merchantability, fitness for a particular purpose, or otherwise with respect to our products except as set forth herein. This limited warranty gives the consumer specific legal rights, and those rights and other rights may vary from place to place. This limited warranty does not affect your statutory rights.

Warranty Process
We will happily back up our products if there is a problem that is our fault. If you and your shop think your All-City product is worthy of a warranty inspection, please return the product to the original place of purchase, accompanied by a sales receipt.

TO THE EXTENT NOT PROHIBITED BY LAW, THESE WARRANTIES ARE EXCLUSIVE AND THERE ARE NO OTHER EXPRESS OR IMPLIED WARRANTIES OR CONDITIONS INCLUDING WARRANTIES OR CONDITIONS OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE.

Contact Us
Questions, comments, anecdotes, build pics and hipster jokes can and should be directed to:

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